

## **HKT Care Worldwide Accident Protection Plan Terms and Conditions:**

1. HKT Care Worldwide Accident Protection Plan (“The WAP Plan”) is a free insurance coverage offered by HKT Financial Services (IA) Limited (“HKTIA”). HKTIA is a licensed insurance agency in Hong Kong and regulated by the Insurance Authority of Hong Kong under licence no. FA2474. The WAP Plan is underwritten by FWD General Insurance Company Limited (“FWD GI”) which is authorized and regulated by the Insurance Authority of Hong Kong and is subject to the WAP Plan’s policy provision and the schedule.
2. The WAP Plan is offered to you (the insured person) who:
  - (a) are aged between 18 and 75;
  - (b) are the selected customer of 1O1O or csl;
  - (c) are the registered customer of the mobile number of CSL Mobile Limited (Applicable to designated individual accounts only); and
  - (d) have successfully activated the Data Roaming Day Pass.  
(for details, please refer to the WAP Plan’s policy provision and the schedule)
3. The WAP Plan is not applicable in the Aircraft Roaming 24-hour Pass service and Cuba.
4. By agreeing and confirming to join the WAP Plan, you as the insured person declare and agree that all the application information provided by you to HKTIA or in relation to you which HKTIA obtains from you on your behalf must be true, correct and complete. You also hereby acknowledge that if any application information received by FWD GI is not true nor accurate, FWD GI will be unable to approve you as the insured person under the WAP Plan or FWD GI will discontinue the insurance coverage immediately at any point of time as it deems appropriate without prior notice.
5. In the event of a dispute as to the record of application and confirmation for accepting to join the WAP Plan, those HKTIA obtains on your behalf as your agent from CSL Mobile Limited system record shall prevail. CSL Mobile Limited will not be responsible for any delay, loss, error or unrecognized situation due to computer and / or Internet’s connection, technical problem, malfunction or accident.
6. FWD GI has the sole discretion in determining your eligibility to the WAP Plan and is solely responsible for all approvals, insurance coverage, compensations, claims, liabilities, losses or damages arising out of or in connection with the WAP Plan.
7. If you make a claim under the WAP Plan, please quote your 1O1O or csl mobile number and your policy number 740012441. For details on the submission of claim process, please refer to the WAP Plan’s How to Submit Claim section. For support or other details of the WAP Plan, please call HKT Care Customer Service Hotline at (852) 8209 0098.
8. HKTIA reserves the right to amend, suspend or terminate this free provision of the WAP Plan. Furthermore, HKTIA reserves the right to amend the relevant terms and conditions at any time at its sole discretion without prior notice to you, subject to the WAP Plan policy provisions and the Schedule.
9. In case of any disputes in relation to these terms and conditions and the WAP Plan, subject to the WAP Plan’s policy provisions and the schedule, the decision of HKTIA and/or FWD GI shall be final and conclusive.
10. In the event of any discrepancies between Chinese and English versions, the English version shall prevail.

## HKT Care 環球意外保障計劃條款及細則:

1. HKT Care 環球意外保障計劃 (「此計劃」) 為 HKT Financial Services (IA) Limited (「HKTIA」) 所提供的一項免費保險保障。HKTIA 為香港保險業監管局下的持牌保險代理機構，牌照號碼：FA2474。此計劃由受香港保險業監管局授權及監管的富衛保險有限公司(「富衛保險」)承保，並受此計劃的保單條款約束。
2. 要享用此計劃，您(投保人)須：
  - (a) 年齡介乎 18 至 75 歲；
  - (b) 為 1010 或 csl 指定客戶；
  - (c) 為手機號碼之登記用戶(只適用於指定個人用戶)；
  - (d) 成功啟用數據漫遊日費。(詳情請參閱此計劃的保單條款)
3. 此計劃不適用於航空漫遊 24 小時通行證服務及古巴。
4. 在同意及確認參與此計劃時，您作為投保人所提供之資料予 HKTIA 或 HKTIA 代表你接入而獲得與您有關之資料均屬真實，正確及完整。您同時在此同意，若富衛保險所收到的申請資料並不真實及正確，富衛保險將不會批准您作為此保障計劃的投保人，或富衛保險將在任何時間即時終止保障而不另行通知。
5. 如有任何有關此計劃之確認參與記錄的爭議，均以 HKTIA 代表你接入香港移動通訊有限公司而獲得的系統記錄為準。任何因電腦及/或網絡的連接、技術問題、故障或意外而引致的遲延、遺失、錯誤或無法辨識等情況，香港移動通訊有限公司概不負責。
6. 富衛保險可全權酌情決定您是否符合此計劃的資格，並全權負責因此計劃所引致或與其相關的所有批核、保障範圍、賠償、索償、債務、損失或損害的最終決定權。
7. 若您就此計劃提出索償，請提供您的 1010 或 csl 手提電話號碼及保單號碼 740012441 以便處理。有關提交索償的申請，請參閱此計劃內的「如何遞交索償」。有關此計劃的支援或其他詳情，請致電 HKT Care 客戶服務熱線 (852) 8209 0098 查詢。
8. HKTIA 保留修改、暫停或終止此計劃的權利。此外，HKTIA 亦保留可就此計劃自行作出修改相關條款及細則的酌情權而毋須事先通知。
9. 若對此計劃條款及細則有任何爭議，一概以 HKTIA 及/或富衛保險為最終決定權。
10. 此條款及細則中英對照，如有歧義，概以英文原義為準。